MIFAMILY, STRONGER TOGETHER

10/12/2022

MiTEAM Fidelity Updates

Children's Protective Services Front-End Redesign

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Meeting Purpose

- Increased communication about prevention aspects
- A time to share updates and communications

Agenda

- MiTEAM Fidelity Tool Updates
- Front-end Redesign

Children's Services Agency Priorities

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MiTEAM Fidelity Tool Updates

MITEAM FIDELITY UPDATES

Fidelity Tool Updates

- Reflect staff and case movement in a quarter
- Questions restructured and reduced to include Motivational Interviewing
- Assessment now uses scaling
- Supervisors will complete an assessment for each staff every quarter

Tool Participants

- CPS
- Foster Care
- Adoption
- Prevention
- Licensing
- Juvenile Justice

January Training Plan

- Statewide MiTEAM Application release January 01, 2023
- Training for all supervisors will be completed over a two-week period in January 2023.
- Use of application will begin following training

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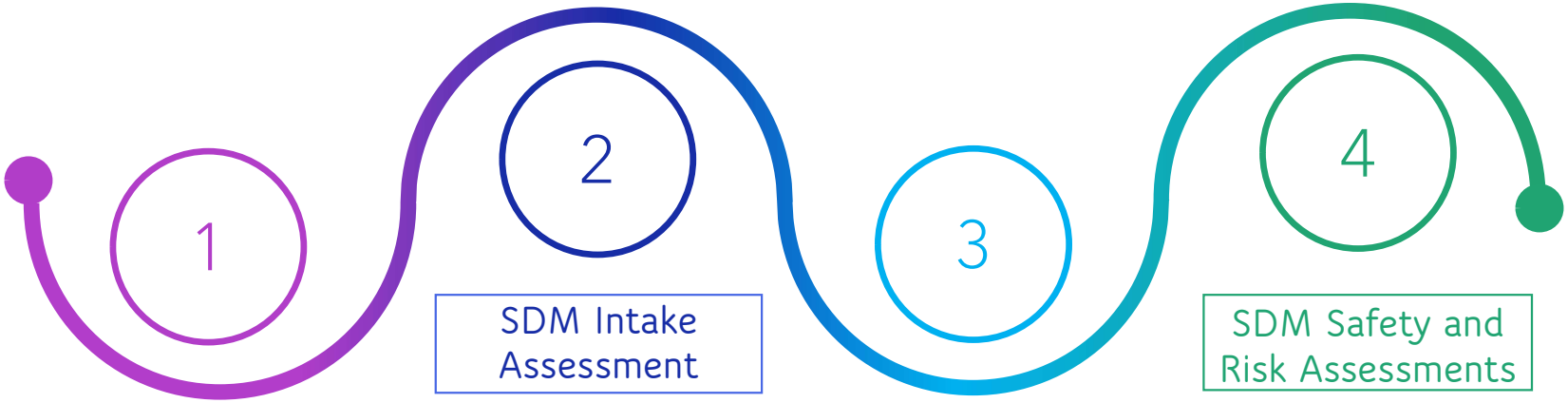
Children's Protective Services Front-End Redesign

KEY FRONT-END REDESIGN PROJECTS



1 Central Registry Reform

New central registry reform legislation passed in May 2022. Changes will be effective 11/01/2022.

2 SDM Intake Assessment

The SDM intake assessment is designed to guide staff through various considerations, including revised maltreatment type definitions, to produce a decision about whether a referral should be assigned for investigation by CPS, screened out to prevention, or rejected with no additional action required.

3 Maltreatment Type Changes

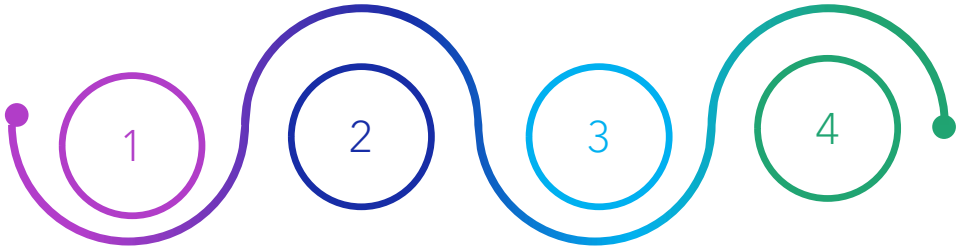
Maltreatment types and definitions have been revised to provide additional clarity, reduce ambiguity and disparity, and simplify policy.

4 SDM Safety and Risk Assessments

The SDM safety and risk assessments are in the process of being revised. The safety assessment draft is currently being reviewed by several stakeholders and tribal governments. The next phase of the risk assessment work is slated to begin October 2022.

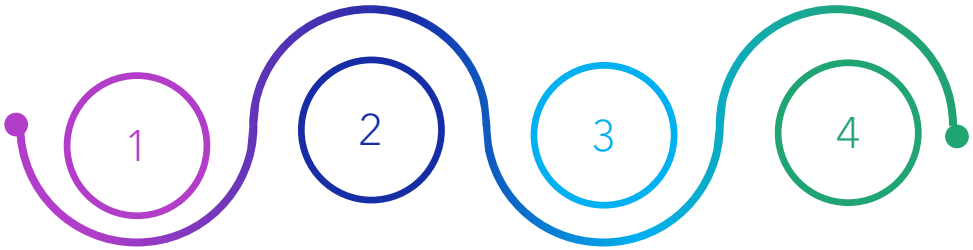
PROJECT ROADMAPS

Central Registry Reform



1	2	3	4
Process Development	Training Development	Training	Policy
Several program areas are involved in the development of new or revised processes based on the new legislation.	An overview and FAQ materials have been developed and will be shared at all staff and leadership meetings.	A comprehensive training will be provided prior to the November 1st effective date to provide guidance on changes.	All policies affected by the central registry changes will be published by November 1st.

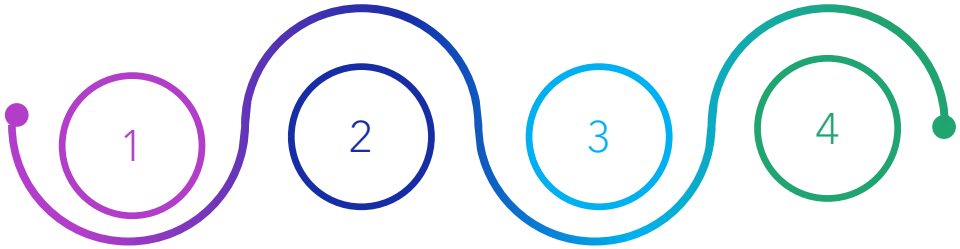
Maltreatment Types



1	2	3	4
Draft Development	Coordination	Training Development	Policy
A policy draft has been developed with the input of many stakeholders and tribal governments.	Revised maltreatment types have been included within the intake tool with examples and guidance.	A training draft has been developed. This has been provided to field staff, tribal governments, and workgroups for feedback.	Policy will be released in accordance with intake assessment implementation.

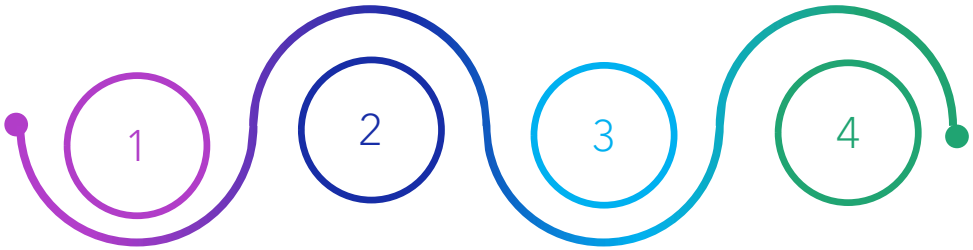
PROJECT ROADMAPS - SDM TOOLS

Centralized Intake Assessment



Tool Development	Testing	Design	Policy
A draft assessment has been developed with the input of many internal and external stakeholders and tribal governments.	Testing efforts are underway to ensure the draft can be understood and utilized as intended.	Once testing efforts are complete, the tool will be designed and implemented.	Policy will be updated in accordance with implementation of the tool. This is expected to occur early 2023.

Safety and Risk Assessments



Validation	Draft Development	Testing	Risk Assessment
A review of current safety and risk assessment utilization was completed to validate if they are being used as intended.	Several workgroups provided input on the safety assessment draft. Internal and external stakeholders have also provided feedback.	A safety assessment draft has been developed. This has been provided to field staff, tribal governments, and workgroups for feedback.	Risk assessment work was paused pending central registry reform legislation but is scheduled to start again in October 2022.

Updated Central Registry Definitions

MDHHS Central Registry Case

The department must classify a confirmed case of methamphetamine production, confirmed serious abuse or neglect, confirmed sexual abuse, or confirmed sexual exploitation as a central registry case.

Criminal Conviction Central Registry Case

A court in this state entering an order of conviction for statutory violations involving children, and any conviction involving the death of a child, must request that the conviction be classified as a central registry case by the department.

Other Key Central Registry Reform Changes

- Revised terms and definitions
- Notification processes
- Access to clearance results
- Wyatt's Law
- Licensing
- Expungement
- Youth programs

Central Registry Reform Tasks

- Changes to Michigan's Child Protection Law
- MDHHS policy changes
- Changes to the electronic case management system
- Changes to forms and publications
- Procedural updates and training
- Expunction projects
- Coordination with SCAO, Friend of the Court, and other key partners

Centralized Intake Transformation

CURRENT Practice & Procedures

- No structured support tool to guide assignment decisions.
- Practice has not been informed by experts dedicated to addressing implicit bias and disproportionality.
- Based on subjective and ambiguous maltreatment types definitions.
- Families identified in rejected referrals are provided no additional support or services despite potential risk factors.

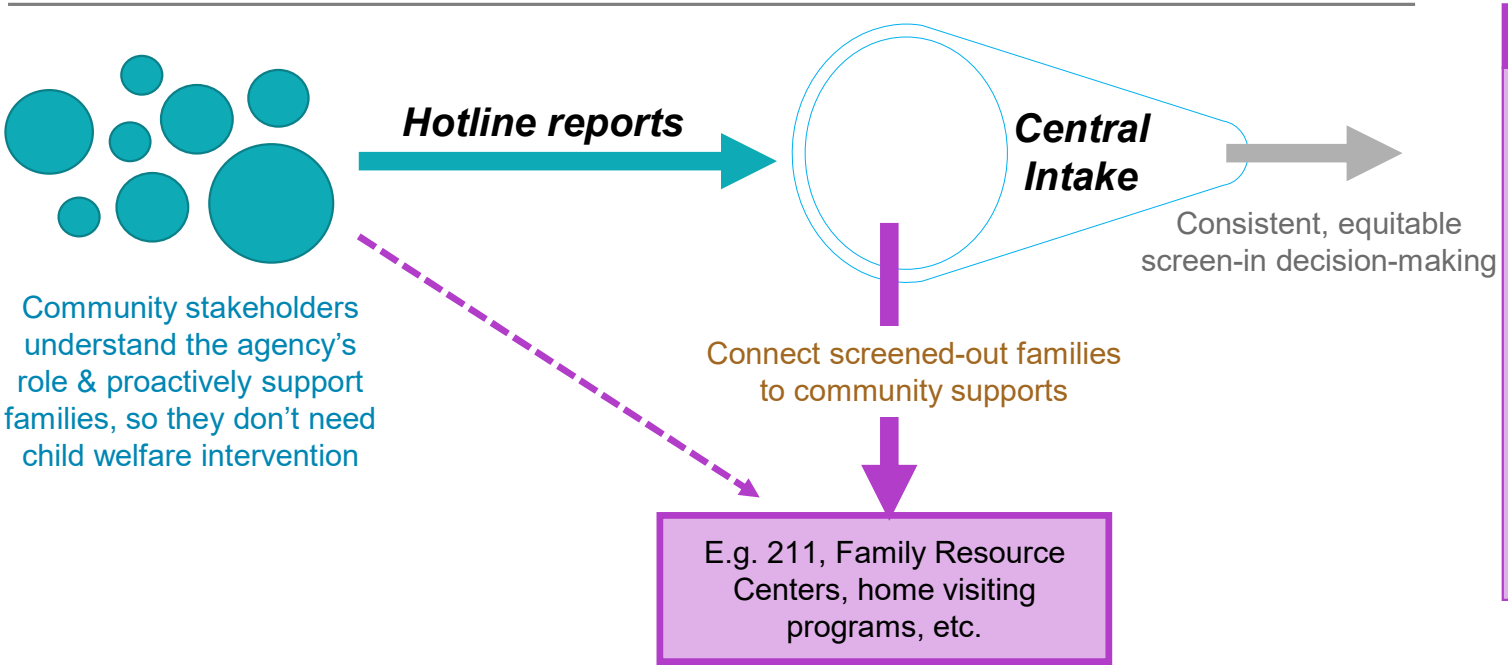
REDESIGNED Practice & Procedures

- New structured support tool to guide decisions.
- Practice informed by a diverse set of stakeholders with a dedicated focus on addressing bias and reducing disproportionality.
- Driven by concrete and informed policies, including revised maltreatment type definitions.
- Rejected referrals with identified prevention indicators will be referred to available, accessible, and culturally sensitive community resources.

Proactively supporting families: Designing a new referral pathway to connect families to prevention supports from the hotline

Why this matters: A large volume of families screened out from child protective intervention may have underlying service needs that can contribute to the likelihood of future screened-in report if unaddressed. By proactively connecting these families with supportive services and resources, agencies can help strengthen families and reduce the likelihood of subsequent child welfare interactions, particularly among Black or multi-racial families who are nearly twice as likely to be involved in a screened-in report as their white peers.

Working towards a more supportive, equitable child welfare system



Indicators of success

- ✓ Increase # / % of eligible families referred to prevention services
- ✓ Increase # / % of families referred enrolling in prevention services
- ✓ Reduce % of families with subsequent screen-in following referral
- ✓ Reduce any racial disproportionality across all metrics

PROPOSED 211 ROLE

Call family & engage

Assess family needs

Warm hand-off to services

Follow-up with family

Share referral/ engagement outcome with CSA

I am calling from 211 to let you know about our services… are you interested in learning more…?

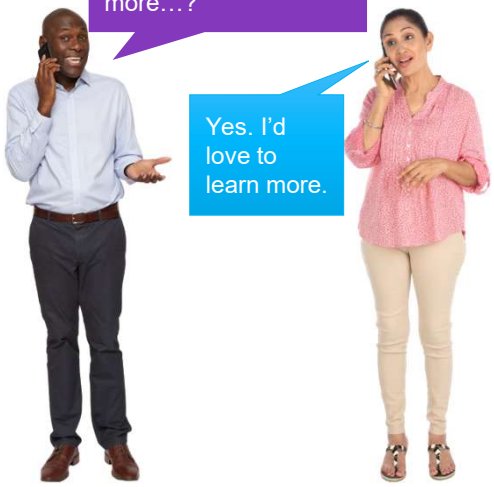
Yes. I'd love to learn more.

Great. Let's find out how we can be helpful…in what areas do you feel like you might be able to use some support?

My baby has a health issue that has been difficult to manage

This service provider a few miles away should be able to support you and your baby. Let's see if we can get them on the phone right now, together.

It has been 2 weeks. Were you able to enroll in services with that provider? Can I offer any additional support?



Revised Maltreatment Type Definitions

CURRENT Policy

- Includes terms not explicitly used in the Child Protection Law (CPL). For example, improper supervision.
- Language is subjective and ambiguous. As a result, practice is inconsistent across the state.
- Language may lead to inequities due to subjectivity.

REDESIGNED Policy

- Aligns with terms used in CPL. For example, placing a child at an unreasonable risk.
- Language has been informed by a diverse set of stakeholders to reduce subjectivity and ambiguity.
- Definitions are more concrete to improve consistent application across the state.
- Improved language to address potential concerns with inequities.

Implementation of New Safety Assessment

CURRENT Tool & Practice

- Current practice and IT functionality does not align with intent of Evident Change's SDM safety assessment.
- Current language may be subjective, leading to inconsistent and inequitable responses and outcomes.

REDESIGNED Tool & Practice

- Practice and IT automation will align with intent of Evident Change's SDM safety assessment.
- Language will be informed by various, diverse stakeholders to help ensure accuracy, consistency, and equity.

Implementation of New Risk Assessment

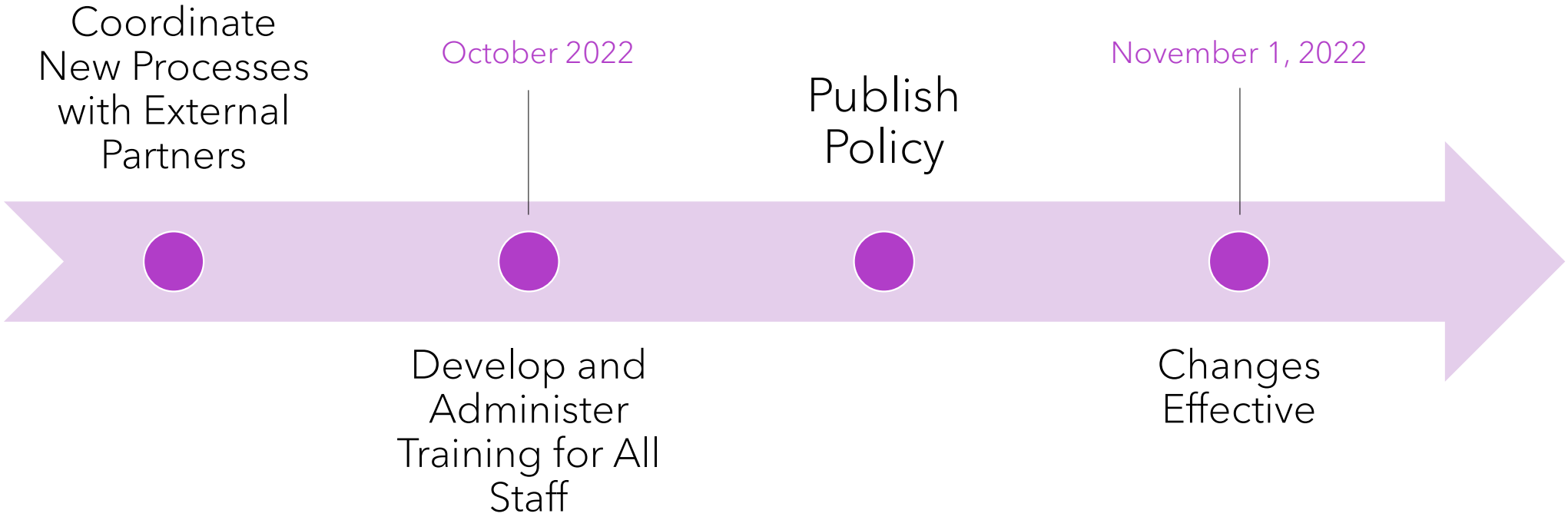
CURRENT Tool & Practice

- Current practice and IT functionality does not align with intent of Evident Change's SDM risk assessment.
- Currently linked to placement on Central Registry.
- Current language may be subjective, leading to inconsistent and inequitable responses and outcomes.
- Preponderance finding and risk score inform category classification and service provision.

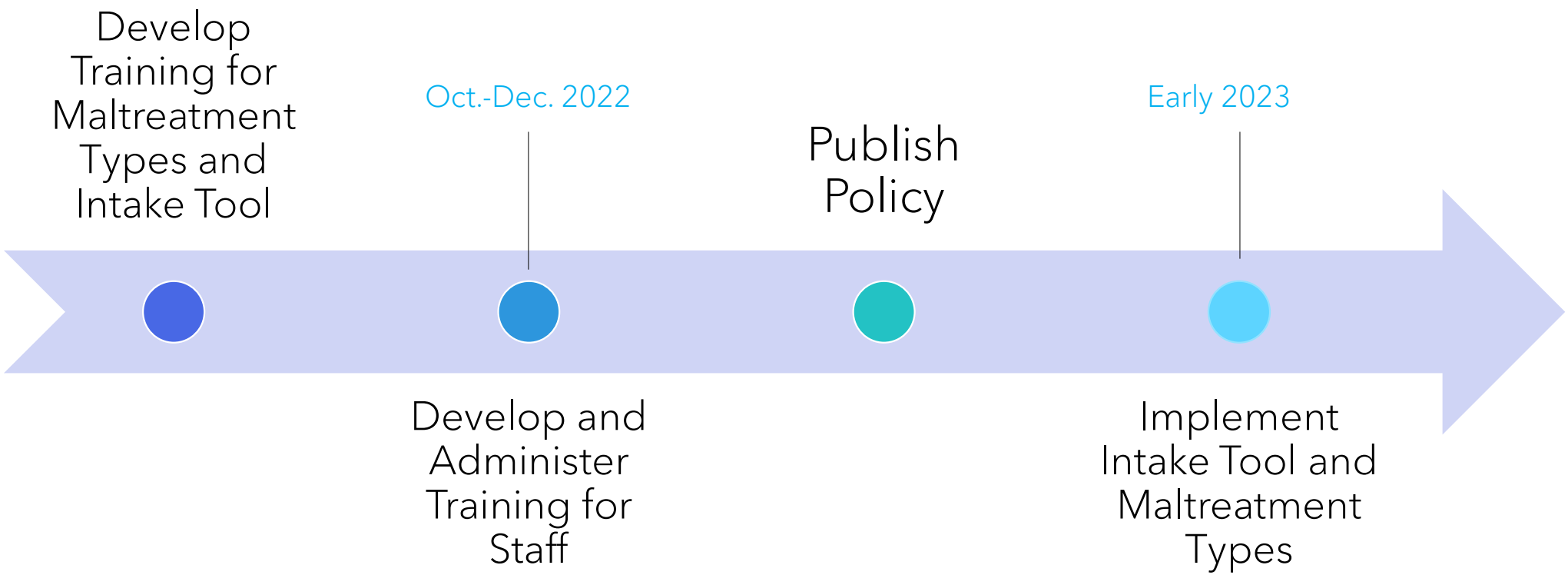
REDESIGNED Tool & Practice

- Practice and IT automation will align with intent of Evident Change's SDM risk assessment.
- Risk assessment will no longer be linked to Central Registry effective November 1, 2022.
- Language will be informed by various, diverse stakeholders to help ensure accuracy, consistency, and equity.
- Risk score will inform service provision regardless of preponderance finding.

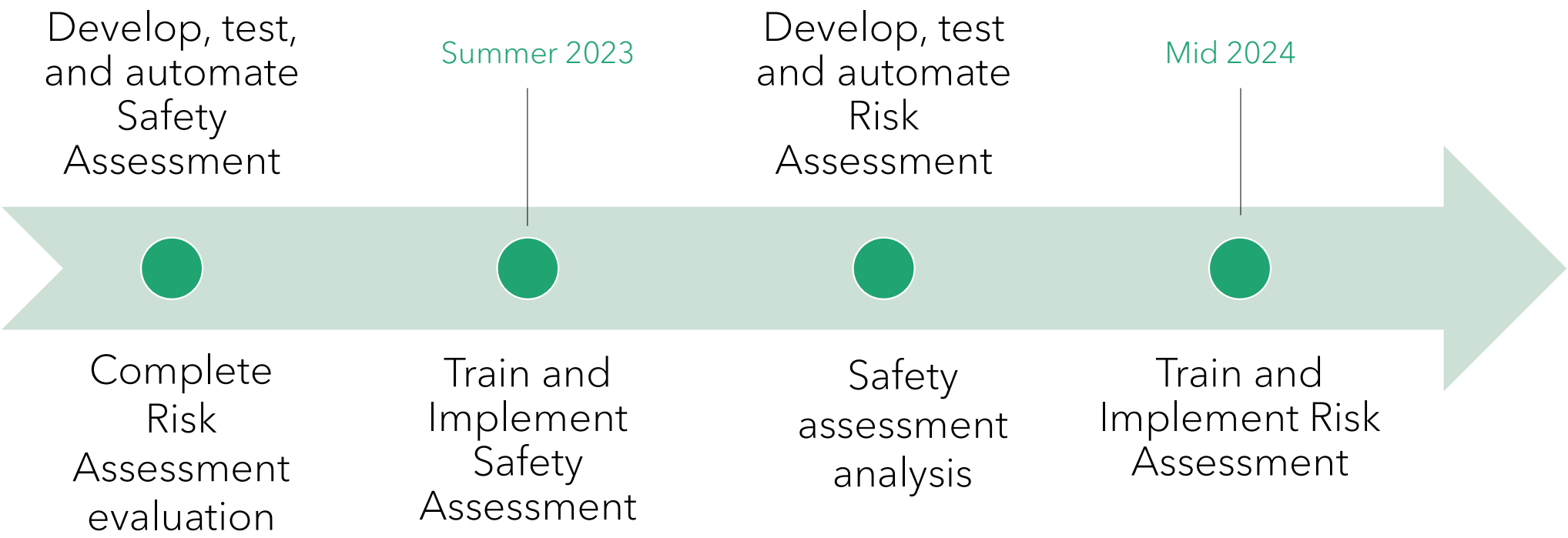
CENTRAL REGISTRY TIMELINE



INTAKE ASSESSMENT AND MALTREATMENT TYPES TIMELINE



SAFETY AND RISK ASSESSMENTS TIMELINE



CLOSING Q&A